

OPEN A DUTCH BANK ACCOUNT WITH BUNQ

To make it easy for you to *receive financial aid* (leefgeld) and *make payments* in the Netherlands, **you need a bank account**. The bank **bunq** has decided to offer refugees **free bank accounts** (for the first 3 months, after that it's 3 euro per month, relatively cheap for EU banks).

This explanation is provided by **People For People** - a charitable organisation from the Netherlands.

You can open an account from your phone and get a **European IBAN** to share with the municipality where you are registered.

OPENING YOUR ACCOUNT

1. Connect to a reliable WiFi network in the Netherlands (or other European country you are located)
2. Set the region of your phone to NL in settings (or other European country you are located).
3. Download the **bunq app** from the App Store/Google Play.
4. Open the app, choose 'Try for Free' and make sure to choose **Easy Bank**.
5. Add your personal information including an address (in the Netherlands or other EU country) where you'll be for at least the next 5 days.
6. Accept the *Terms & Conditions* (blue toggle at the bottom)
7. Confirm your phone number & email account.
8. Choose 'Just for me' as account type.
9. Check all the tabs on the **Verification Checklist**. Press the large tabs.
10. Now the Biometric validation starts. Choose Passport or National Identity Card.
11. **Scan your ID**—you'll need an ID card or your biometric passport. It's important that **your document is still valid** and not a paper copy.
12. Instructions appear on the screen. Move your face to the side and back. Say the numbers in your own language.
13. **All done!** We'll let you know when your account is set up or if we need more info from you.

YOUR BANK CARD

After signing up and completing your verification, you can order your own (physical) **Maestro** card and *use it straight away* with Apple/Google Pay. To order your card, go to the **Home** tab > **Cards** (dark blue), tap on **Add Debit Card**. After ordering your physical card you *can start using* it instantly by *adding them to Google Pay / Apple Pay*. Please note that **Maestro** is the most commonly used card in the Netherlands and having one means you'll easily be able to make purchases in any store. Mastercard and Visa are **less** common.

YOUR IBAN

On the home screen press "**Main**" (light blue tab). Your **IBAN** should be on the top of your screen **NL XX IBAN 1234 5678 90**

MAKING YOUR ACCOUNT SECURE

To make sure only you can access your account, we recommend you set your own security code as soon as your account is open. Go to the **Profile** tab > Tap on **Settings** > Choose **Security preferences** > Tap **Change your security code**.

ADDITIONAL QUESTIONS?

React in the YouTube videos

ABOUT P4P - WWW.PEOPLEFORPEOPLE.INFO

We are a collective of entrepreneurial people joining forces to support people affected by the Ukrainian war. With our combined efforts and assets, we support people currently not being supported by major organizations.

VIDEO TUTORIAL (FAQ IN VIDEO COMMENTS)

ENGLISH SHORT	ENGLISH FULL	UKRAINIAN SHORT	UKRAINIAN FULL
			

ADDITIONAL RESOURCES(ENGLISH)

DELETE ACCOUNT	HELP DESK (BUNQ)	PAYSAFECARD (FOR CASH DEPOSIT)
		